

# HOLANI CONSULTANTS PRIVATE LTD.

"Creating Possibilities, Creating Value."

### INVESTOR GRIEVANCES REDRESSAL

## (MERCHANT BANKING DIVISION-EQUITY)

#### **Details of Investors Complaints Data-**

#### Data for the month ending May 31, 2024-

Received from	at the end of last	during the particular	particular	during the particular	8	Average Resolution time^\
		month	month*	month #		(In days)
	NIL	NIL	NIL	NII	NIII	
SEBI (SCORES)	NII	NIII		.,,,,	NIL	NIL
Stock Exchanges		NIL	NIL	NIL	NIL	NIL
(if relevant)	NIL	NIL	NII.	NIII		IVIL
			11111	NIL	NIL	NIL
	NIL	NIL	NII	NIII		
	NIV		IVIL	NIL	NIL	NIL
mia rotar	NIL	NIL	NIL	NIL	NIL	NIL
	Directly from Investors SEBI (SCORES) Stock Exchanges (if relevant) Other Sources (if any) Grand Total	Directly from Investors NIL SEBI (SCORES) NIL Stock Exchanges (if relevant) Other Sources (if any) NIL	Directly from Investors SEBI (SCORES) Stock Exchanges (if relevant) Other Sources (if any) NIL Pending as at the end during the particular month NIL	Directly from Investors NIL NIL NIL NIL NIL Other Sources (if any)  Pending as at the end of last month of last mo	Directly from Investors NIL	Pending as at the end of last month  Directly from Investors  SEBI (SCORES)  NIL  NIL  NIL  NIL  NIL  NIL  NIL  NI

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular	Resolved during the particular	Pending at the end of the Particular
1	May, 2024	NIL	month	month *	month #
2	April, 2024	NIL	NIL	NIL	NIL
3	March, 2024	NIL 1	NIL	NIL	NIL
4	February, 2024	1	NIL	1	NIL
5	January, 2024	4	1	4	1
	Grand Total	NIL	6	2	1
		5	7	7	5

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling office)-

	irom previous vear	Received during	Resolved during the particular year	Bac the child ()
2024	NIL	the Fai ticular year	the particular year	the Particular year
2023	2	7	7	-
2022	Z NIII	•	2	
The state of the s	NIL	3	1	2
	-		-	2
	<u>-</u>		-	
and Total	2	10	- GV	ILTAN -
		10	10	0 2
2	022 021 020	022 NIL 021 -	022 NIL 3 021	022 NIL 3 1 021

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.